

Taking care of
you
& the place
we call home.



569,000
Patient Encounters



\$22 million
Uncompensated Care



\$4 million
Capital Investments



\$150 million
Payroll



\$11 million
Taxes Paid

Overall Community Benefit
\$208 million

Volumes and dollar amounts are approximate.

WILKES-BARRE GENERAL HOSPITAL
2023 Community Benefit Report



*Helping people get well and live healthier
is rewarding work. We are grateful for the
trust every patient places in us.*

Commonwealth 
Health
Wilkes-Barre General Hospital

2023 Highlights

● PATIENT CARE

Over the course of 2023, Wilkes-Barre General Hospital played a vital role helping people get well and live healthier at more than 569,000 patient encounters across its hospital and Commonwealth Health Physician Network clinics and other outpatient sites of care.

● EMERGENCY CARE

At more than 30,000 emergency department visits each year, lifesaving medically necessary care is provided for all patients regardless of their ability to pay.

● UNCOMPENSATED CARE

Members of the community who cannot fully afford their medical care are provided deep discounts or even charity care. Last year, Wilkes-Barre General Hospital provided more than \$22 million in charity and uncompensated care for the community's most vulnerable.

● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and acts of service, we support the good work of local charitable and community organizations, including Volunteers in Medicine, St. Vincent dePaul Kitchen, American Heart Association, and our annual Jars of Love drive collected more than 500 jars of peanut and other nut butters for the local food bank.

● CARDIOLOGY

As part of the growing full-service cardiac program at Wilkes-Barre General Hospital, the Structural Heart Team performed the first transcatheter aortic valve replacement (TAVR) in June, and the hospital invested in new heart-mapping technology helping advance the treatment of arrhythmia. Commonwealth Health Physician Network recruited a new specialist to the area – cardiothoracic surgeon Charles Geller, M.D. – to expand access to specialized heart care.

● SURGICAL SERVICES

Orthopedic surgeries provide relief from pain and improved function for hands, hips, knees and shoulders. The hospital has invested in a robotic surgical system to assist our highly skilled surgeons with minimally invasive procedures that support faster recovery times from colorectal, hysterectomy, hernia, gallbladder, prostatectomy and other procedures. Our bariatric surgery program has helped thousands of patients with weight loss and overall health. Commonwealth Health Physician Network recruited general surgeon William Yi, M.D., FACS, to expand access to surgical care.

● TAKING CARE OF OUR CAREGIVING TEAM

Our hospital and outpatient sites offer competitive salaries and enhanced benefits to help team members achieve their personal and professional goals, including assistance with student loan repayments, reimbursement of licensure and certification expenses, as well as tuition reimbursement. We appreciate our team and are creating pathways for their success.

SERVICES



1 Hospital



17 Physician Clinics



1 Walk-In Clinic



6 Outpatient Clinics



1 Ambulatory Surgery Center

● DEMONSTRATING QUALITY CARE

- ▶ Named by U.S. News & World Report to its 2023-2024 Best Hospitals as a High Performing hospital for stroke.
- ▶ Recognized by the American College of Cardiology for commitment to hospital care for heart patients in the U.S. News & World Report's "Best Hospitals" guidebook.
- ▶ Received the American Heart Association's Get with the Guidelines® Stroke Gold Plus quality achievement award for the commitment to providing high-quality stroke care.