

Taking care of  
**YOU**  
& the place  
we call home.

## WILKES-BARRE GENERAL HOSPITAL 2025 Community Benefit Report



**525,000**  
Patient Encounters



**\$29 million**  
Uncompensated Care



**\$1.1 million**  
Capital Investments



**\$134 million**  
Payroll



**\$21.1 million**  
Dollars Spent Locally



Overall Community Benefit

**\$198 million**

*Volume and dollar amounts are approximate.  
Overall Benefit includes charitable donations and taxes paid.  
2024 Data*

# Highlights

## ● PATIENT CARE

Over the course of 2024, Wilkes-Barre General Hospital played a vital role helping people get well and live healthier at more than 525,000 patient encounters across its hospital and Commonwealth Health Physician Network clinics and other sites of care.

## ● UNCOMPENSATED CARE

We provided more than \$29 million in charity and uncompensated care for the community's most vulnerable and have resources to help them secure medications and medical support devices.

## ● QUALITY EMERGENCY CARE

Our emergency department delivered medically necessary, life-saving care at more than 30,000 visits in 2024, regardless of the individual's ability to pay.

## ● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and acts of service, we support the local charitable and community organizations, including Volunteers In Medicine, The American Heart Association and The United Way, and our second annual Jars of Love drive collected more than 1,000 jars of peanut and other nut butters for St. Vincent de Paul Kitchen food pantry.

## ● GROWING FUTURE PROVIDERS

Our hospital and medical staff are training resident physicians through our graduate medical education program with The Wright Center and Northeast Pennsylvania Clinical Education Consortium (NEPCEC). This provides new doctors experience delivering hands-on patient care under the supervision of experienced physicians.

The first class of internal medicine residents began in 2025. Our collaborations with Luzerne County Community College, Wilkes University, King's College, Misericordia University, Wilkes-Barre Area Career and Technical Center and Jersey College's School of Nursing prepare nurses to care for patients. Together, we hope to inspire and cultivate the next generation of healthcare professionals for our community.

## ● CARDIOLOGY, CARDIOTHORACIC AND PULMONARY CARE

Wilkes-Barre General Hospital has a robust cardiothoracic, interventional, electrophysiology and structural heart program, with nine cardiologists and a cardiac surgery team. Commonwealth Health Physician Network's Brian D. Mott, M.D., board-certified cardiothoracic surgeon, uses robotic-assisted, minimally invasive bronchoscopy technology to biopsy, diagnose and pinpoint the stage of lung cancers in a single procedure, resulting in earlier treatment for significantly improved outcomes.

## ● ADVANCING SURGICAL CARE

Our hospital and clinics have recruited surgeons and invested in minimally invasive techniques like robotic-assisted surgery. These options help patients with quicker recovery times and shorter lengths of stay. More than 11,000 surgeries were performed last year by the general, urologic, gynecological, gastrointestinal, colorectal, bariatric, neurological, vascular and orthopedic surgeons on our medical staff.

## SERVICES

 1 Hospital

 17 Physician Clinics

 2 Walk-In Clinics

 6 Outpatient Clinics

 1 Ambulatory Surgery Center